

SKY TRAIL

HIRE AGREEMENT Including TERMS and CONDITIONS of HIRE for SKY TRAIL

Booking & Cancellation

Online Bookings

1. Online bookings will need to be paid for in advance and will be confirmed via the portal.
2. Customers booking through the portal will be required to tick the acceptance of the Terms and Conditions of Use and the Participant Rules and Responsibilities

Bookings via the Leisure Centre

3. Only a provisional booking can be made by telephone or email.
4. Full payment required in advance to secure the booking.
5. All bookings will be confirmed by West Park Leisure Centre Sky Trail upon receipt of a signed Booking Form Terms and Conditions of Use and the Participant Rules and Responsibilities.
6. In the event of your cancellation, if more than 14 days notice is given the booking can be transferred to an alternative day subject to availability.
7. Any changes to the booking must be received in writing and agreed by West Park Leisure Centre Sky Trail prior to the event.
8. All prices are subject to change at any time (excluding confirmed bookings).
9. If West Park Leisure Centre Sky Trail cancels the booking (excludes reasons beyond our control), full monies will be refunded.
10. The party package price for 20 participants includes exclusive hire of the Sky Trail for up to 1 hour and a further 30 minutes to consume food in a room at West Park Leisure Centre.

Health & Safety

Participant Rules and Responsibilities

1. Customer safety is of paramount importance to us. Management reserves the right to refuse anyone access to the attraction if we believe it would be unsafe for them, other guests or the staff. Reasons a guest may be turned away include, but are not limited to, pregnant ladies, people suffering from epilepsy, being under the influence of drugs or alcohol, exceeding the weight limit, inability to understand or obey the rules or being physically unable to traverse the elements
2. Participating while under the influence of drugs or alcohol is prohibited
3. Mobile phones are NOT allowed on the attraction
4. Maximum weight is 129kg/20.5 stone
5. Must be 48" (122cm) tall to participate without a responsible chaperone. Based on observation RCI

LEISURE CENTRE

recommends that any child under the height of 48" (1.22m) be assisted by a responsible adult. A responsible adult should be over the age 18, fit all criteria pertaining to the rules and they must stay within an arm's length of the child at all times. The child must also fit safely into a harness to be allowed on a RCI product

6. Must safely fit in the harness
7. Must have secure shoes. No bare feet, flip-flops or open heel shoes. Make sure shoelaces are tied
8. Pockets must be empty. No loose objects such as cell phones or cameras.
9. Eyeglasses should be secure. Operators are not responsible for items left unattended.
10. No gum, food or drinks allowed on the attraction.
11. Follow all operator instructions, posted rule signs and stickers.
12. Only one participant on an activity at a time except if child is being assisted by a responsible chaperone.
13. No running, jumping, hanging or horseplay. Operator reserves the right to expel participants displaying these behaviours. This rule prevents participants from injuring themselves or others on the course. If a participant displays these behaviours an operator must attempt to stop them or ask them to exit the course.
14. The redundant sling line should stay in front of and between shoulders at all times. Do not allow redundant sling line to go under arm - When participants are traversing through the course they should have their sling line in front of them and between their shoulders the entire time. This is to prevent possible injury if a participant fall.
15. Do not touch the overhead tracking system or tamper with your harness or redundant slingline.
16. Participate responsibly when on the Sky Trail! You should be in good health to participate. You know your physical conditions and limitations, our operators do not. If you suspect your health could be at risk for any reason or you could aggravate a pre-existing condition of any kind do not participate. Risks are inherent when participating on a Sky Trail. Injuries that can and will occur, include, but are not limited to bumps, bruises and scrapes. Please be aware of the risks involved with participating. Notify the manager of the attraction of any injuries on the attraction before leaving the area.
17. If you are pregnant or have a health condition which may be affected by this activity, we recommend you do not take part.

Name.....

Address
.....
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Contact details

Tel

Email

We would like to contact you about news, events, promotion, activities and special offers. Please confirm how you would like to be contacted:

Phone text email

Do not contact me about news, events, promotions, activities and special offers [] tick box

Signed Acceptance of Terms and Conditions and Participant Rules and Responsibilities.

Name (Block Capitals).....

Signed

Date/...../.....